



OFFICE OF THE CHIEF COMMISSIONER OF  
SERVICE TAX, MUMBAI ZONE

15<sup>TH</sup> FLOOR, AIR INDIA BUILDING, NARIMAN POINT,  
MUMBAI-400 021.

Email: ccu-stmum@nic.in

Tel No: 022-22049152



DD/KJ

**TRADE NOTICE NO. : 02 /2016-17 - SERVICE TAX**

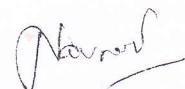
Sub: Re-energizing/ operationalising e-helpline in Service Tax, Mumbai Zone – reg.

Attention of all Trade and Industry is invited to Trade Notice No.03/E-HELPLINE/CCO MUMBAI ZONE-I/2012 dated 28<sup>th</sup> September 2012 wherein it was informed that an “E-Helpline” facility at the Zonal level has been launched on the website [www.servicetaxmumbai.gov.in](http://www.servicetaxmumbai.gov.in) for clarifying the doubts of trade and industry. With a view to make the Taxpayer Services more user friendly, a twitter handle **stmumbai\_tweet** has also been created for further facilitation of the trade and industry in this regard.

2. While reiterating the availability of the e-helpline and the twitter handle, it is informed that the said Trade Notice has been amended to the extent that help in assessment matters would be restricted to procedural issues only. Help on other substantive legal issues in relation to assessment viz. classification and value determination will not fall under the purview of the e-helpline and twitter handle, particularly as these facilities are for addressing local issues and problems. The help with regard to resolving procedural delays and help in addressing the systems related problems remains unchanged.

3. With the view to make the e-helpline and the twitter handle effective platforms, it has been decided not to insist on PAN, Registration number, etc. from the applicants for seeking clarifications via these media.

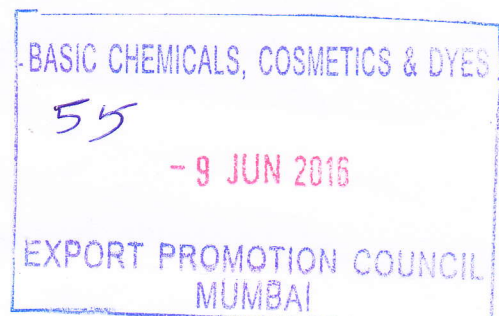
4. All the trade associations are requested to make use of this e-helpline and the twitter handle and bring the contents of this Trade Notice to the attention of their members in particular and the trade in general.

  
(NAVNEET)

ADDITIONAL COMMISSIONER

F.No.IV/16-02/STMZ/CCO-COMP/2015  
Mumbai, the

1322



Copy to:

1. The Chairman, Central Board of Excise and Customs, North Block, New Delhi- 110001,
2. The Member (P & V)/ Member (Service Tax) / Member (Central Excise) / Member (Customs) / Member (L &J) / Member (Budget), Central Board of Excise and Customs, North Block, New Delhi – 110001,
3. The Director General of Goods and Service Tax, NACEN, Center Of Excellence, 3rd Floor, Tower 3 & 4, Nbcc Plaza, Pushp Vihar Sector – 5, Saket, New Delhi - 110017
4. The Director General, Directorate of Human Resources Development (HRM 507/8, Deep Shikha, Rajendra Place, New Delhi – 110001.
5. The Director General, Directorate of Human Resources Development (Infrastructure Wing), C-4, West Wing, Ground Floor, Ircon Building, District Centre Saket, New Delhi - 110017
6. The Director General, Directorate of Central Excise Intelligence, West Block VIII, Wing No. VI, 2nd Floor, R.K. Puram, New Delhi - 110066
7. The Director General, Directorate of Central Excise Inspection, Drum Shape Building, I.P. Bhawan, I.P. Estate, New Delhi - 110002,
8. The Additional Director General, Directorate of Systems, New Delhi 4th & 5th Floor, Samrat Hotel, Chanakyapuri, New Delhi – 110021 / Chennai, 1st Floor, Central Excise Main Building No. 26/1, M.G. Roads, Nungambakkam, Chennai- 600034.
9. The Director General, Directorate of Vigilance, 2nd & 3rd Floor, Hotel Samrat Kautilya Marg, Chanakyapuri, New Delhi – 110021
10. The Director General, Directorate of Valuation, New Custom House, Annexe Building, 7th Floor, Ballard Estate, Mumbai - 400001
11. All Chief Commissioners of Service Tax.
12. Chief Commissioner of Central Excise, Mumbai Zone-I/II.
13. All Principal Commissioners / Commissioners of Service Tax, Mumbai Zone
14. The Additional Director General, Directorate of Inspection, WRU, Mumbai, 4th Floor, Transport House, Poona Street, Masjid (East), Mumbai-400 009.
15. The Additional Director General, Directorate of Central Excise Intelligence, WRU, Mumbai, 1st & 3rd Floor, N.T.C. House, N Morarji Rd, Ballard Estate, Fort, Mumbai, Maharashtra 400001
16. The Additional Director General, Directorate of Vigilance, Customs and Central Excise, West Zonal Unit, 7th Floor, Annexe Building, New Customs House, Ballard Estate, Mumbai 400 001.
17. The Indian Banking Association, World Trade Center, 6th Floor, World Trade Complex, Cuff Parade, Mumbai-400 005.
18. Life Insurance Council, Jeevan Seva, Annex Bldg., 4th Floor, S. V. Road, Santacruz (W), Mumbai-400054
19. Association of Mutual Funds in India, One India Bulls Centre Tower 2, Wing B, 701, 7th Floor, 841, Senapati Bapat marg, Elphinstone Road, Mumbai-400013.
20. Bombay Chartered Accountants Society, 7, Jolly Bhavan No. 2, New Marine Lines, Mumbai-400020.
21. Indian Merchant Chambers, Indian Merchants Chambers Marg, Churchgate, Mumbai-400 020.
22. Western India Regional Council of the Institute of Chartered Accountant of India, ICAI Bhavan, 27, Cuff Parade, Post Box NO. 6081, Colaba, Mumbai-400005.
23. Maharashtra Chamber of Housing Industry, Maker Bhavan-II, 4th Floor, 18, V.T.Marg, New Marine Lines, Churchgate, Mumbai-400020.
24. Hotel and Restaurants Association (Western India), 4, Candy House, Mandlik Road, Colaba, Mumbai 400 001.
25. Builders Association of India, G-1/G-20, 7th Floor, Commerce Center, J. Dadajee Road, Tardeo, Mumbai 400 034.
26. Indian National Shipowners Association, 22, Maker Tower-F, Cuff Parade, Mumbai-400005.
27. Brihanmumbai Custom House Agents Association, 73/74, Mittal Towers, 'C' Wing, 7th Floor, Nariman Point, Mumbai-400021.
28. Maritime Association of Ship Owners, Ship Managers and Agents, 1st Floor, Machinnon Mackenzie Bldg., 4, Shoorji Vallabhadas Marg, Ballard Estate, Mumbai-400038.

29. The Associated Chambers of Commerce & Industry of India (ASSOCHAM), 5, Sardar Patel Marg, Chanakyapuri, New Delhi 110 021.
30. Maharashtra Chamber of Commerce, Industry and Agriculture, Orricon House, 6th Floor, 12, K. Dubhash Marg, Fort, Mumbai-400001.
31. The Airline Operator Committee, C/O. Delta Airline Terminal 2A, 2nd Floor, CSI Airport, Sahar, Mumbai-400093.
32. Bombay Goods Transport Association, 18, Mehta Chambers, 2nd Floor, Kalyan Street, Masjid Bunder (East), Mumbai-400009.
33. Travel Agents Association of India, 2-D, Lawrence & Mayo House, 276, Dr. D. N. Road, Fort, Mumbai-400001.
34. Advertising Agencies Association of India, 35, Maker Tower F, 3rd Floor, Colaba, Mumbai-400001.
35. The Chamber of Tax Consultants, 3, Rewa Chambers, Gr. Floor, New Marine Lines, Mumbai-400020.
36. Indian Institute of Cost Works Accountant of India, Western India Regional Council, Rohit Chambers, 4th Floor, Janmabhoomi Marg, Fort, Mumbai-400001.
37. Indian Motion Picture Producers Association, 'IMPPA House', Dr. Ambedkar Road, Bandra (West), Mumbai-400050.
38. General Insurance Council, 5th Floor, Royal Insurance Building, 14 Jamshedji Tata Road, Churchgate, Mumbai 400 020.
39. Securities Exchange Board of India, SEBI, Plot No. C4-A, 'G' Block, Bandra Kurla Complex, Bandra (East), Mumbai 400 051.
40. The Confederation of Indian Industry (CII), 105, 1st Floor, Kakad Chambers, 132 Dr. Annie Besant Road, Worli, Mumbai - 400018.
41. FICCI - Maharashtra State Council, Krishnamai Cooperative Housing Society Ltd Ground Floor, Plot No. 33-B, Pochkhanwala Road, Worli, Mumbai - 400 030.
42. Bombay Chamber of Commerce & Industry, 4, Mackinnon Mackenzie Building, Shoorji Vallabhdas Rd, Ballard Estate, Fort, Mumbai, Maharashtra 400001.
43. Chairman, Indirect Tax Committee, Bombay Chartered Accountants Society, 7 Jolly Bhavan No. 2, New Marine Lines, Mumbai-400020.
44. The Institute of Company Secretaries of India, 13 Jolly Maker Chambers No. 2, 1st & 5th Floor, Nariman Point, Mumbai-400021.
45. Thane Small Scale Industries Association, Wagle Estate, Thane (West).
46. Tarapur Industrial Manufacturers Association, Recreation Centre, MIDC, Tarapur Industrial Estate, Dist. Thane-401506.
47. The Institute of Chartered Accountants of India (Western Regional Office), ICAI Tower, Plot no C-40, G Block, Opp. MCA Academy, Besides Standard Chartered Bank, Bandra Kurla Complex, Bandra (East), Mumbai - 400 051.
48. Bombay Industries Association, C/o. M/s. Hindustan Motor Mfg. Company, 32/A, Vidya Villa Compound, Old Nagardas Road, Andheri(E), Mumbai-400069.
49. Indian Textile Accessories & Machinery Manufacturing Association (ITAMMA), C/o. M/s. Lathia Rubber Manufacturing Co. Pvt. Ltd., Sakinaka, Kurla-Andheri Road, Mumbai-400072.
50. The Mill Owners Association, Dhuru Building, 4th Floor, Near Portugese Church, Opp. Feroze Classes, Gokhale Road North, Dadar (West), Mumbai-400028.
51. Basic Chemicals Export Promotion Council, Jhansi Castle, 4th Floor, 7 Cooperage Road, Mumbai-400004.
52. Bombay Metal Exchange Ltd., C/o. M/s. B. Rameshkumar Metals Pvt. Ltd., 127, Kika Street, Gulalwadi, Mumbai-400004.
53. The Chemical and Alkali Merchant's Association, 111/115, Kazi Sayed Street, Gulabi House, 3rd Floor, Mumbai-400003.
54. All India Association of Industries, New Excelsior Building, 6th Floor, A.K.Naik Marg, Fort, Mumbai-400001.
55. Capexil, Formerly Chemicals & Allied Products Export Promotion Council, C/o. M/s. Zenith Industrial Rubber Products Pvt. Ltd., A/2, Parekh Mahal, 80 Veer Nariman Road, Churchgate, Mumbai-400020.
56. Deputy/ Assistant (Computer), Service Tax-I for uploading on the Website.
57. Master File